Total No. of Questions :6]

P4053

SEAT No. :

[Total No. of Pages :1

[5070]-406

M.B.A.

COMPUTER MANAGEMENT SPECILIZATION
404-C: Emerging Trends in IT
(2008 Pattern) (Semester-IV) (Elective-VI)

Time : 3 Hours]   *[Max. Marks :70*

Instructions to the candidates:

    1)   *Q.No 6 is compulsory.*

    2)   *Solve any four from Q.No.1 to Q. No.5.*

    3)   *Figures to the right indicate full marks.*

Q1) As a technical consultant prepare brief proposal to start a call centre for private cell phone industry. Proposal should include technology perspective, functioning, ethics and disaster management. **[15]**

Q2)) What is Knowledge Management ? What are its components? Explain KM cycle. **[15]**

Q3) Explain E-Logistics and Supplier Chain Management. **[15]**

Q4) What is E-Learning? Explain various models of E-learning. **[15]**

Q5) What is E-Governance? Explain various strategies and tactics for implementation of E-Governance.

Q6) Write short notes on (Any two): **[10]**
    a)   Digital Signature
    b)   Security Tools
    c)   GIS
    d)   Tacit and Explicit Knowledge

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