| Total No. of Questions: 7] | SEAT No. : |
|----------------------------|-------------------------|
| P2326 | [Total No. of Pages : 2 |

[4670] - 32 M.B.A.

302: MANAGEMENT CONTROL SYSTEMS (2008 Pattern) (Semester - III)

Time: 3 Hours [Max. Marks: 70

Instructions to the candidates:

- 1) Q.No. 7 is Compulsory.
- 2) Attempt any 4 questions from Q.No.1 to Q.No.6.
- 3) All questions carry equal marks.
- **Q1)** What do you understand by MCS? Discuss the process of development of MCS in an organisation.
- **Q2)** a) Distinguish between Business Unit Level and Corporate Level Strategic Planning.
 - b) State and discuss the factors that affect goal congruence.
- **Q3)** State and discuss the various measures used to evaluate the performance of responsibility centers.
- **Q4)** "Capital Budgeting is one of the important tools for Management Control Systems". Comment.
- **Q5)** Explain the perspectives of BSC with suitable examples on financial and non financial performance measurement parameters.
- **Q6)** Write short notes on (Any Two):
 - a) Budgetary Control as a tool of MCS.
 - b) MCS in Manufacturing Vs Service Organisation.
 - c) Audit as a Control Tool.
 - d) ROI Vs EVA

P.T.O.

Q7) Bharat Ltd. has two divisions, P & Q. The product manufactured by Div. P can be sold to outside market as well as transferred to Div. Q. Div. Q further process the product and sells to external market. The following information is available of both the divisions:

| Particulars | Div.P | Div.Q |
|---------------------------------|--------|--------|
| Direct Material (Rs. Per unit) | 17 | 2 |
| Direct Labour (Rs. Per unit) | 8 | 3 |
| Variable overhead per unit(Rs.) | 4 | 5 |
| Fixed overhead(Rs.) | 90,000 | 50,000 |
| Market Price | 40 | 63 |

Div. P can produce 60,000 units at 100% capacity utilisation. However Div. P can sell 27,000 units in outside market whereas Div. Q can process 33,000 units.

If Div. Q gets an external supplier ready to supply at a price of Rs. 35 for which currently Div. Q is paying Rs. 40 to Div. P, what course of action should Div. P's manager take?

- a) Should Div. P manufacture and self-to external market only?
- b) Should Div. P revise the transfer price from Rs. 40 to Rs. 35?

 Offer Your suggestion in the perspective of Div. P and the organisation as a whole?

