| Total No. of Questions | : 07] | SEAT No. : |
|-------------------------------|---------------------------|-------------------------|
| P3739 | [4870] -203 | [Total No. of Pages : 1 |
| | M.B.A. | |
| (203): | HUMAN RESOURCE MAN | NGEMENT |

Time: 3 Hours [Max. Marks: 70

(2008 Pattern) (Semester-II)

Instructions to the candidates:

- 1) Attempt any five questions.
- 2) All questions carry equal marks.
- **Q1)** Define HRM. Explain the structure of Human Resource Department in relation to the role of HR manager.
- **Q2)** What is Kaizen? How can effectiveness be improved through Kaizen?
- **Q3)** Explain the term selection. Elaborate the process of recruitment and selection.

www.sppuonline.com

- **Q4)** Explain the objective of manpower planning and elaborate the concept of succession planning.
- **Q5)** Define training and development. Explain any 4 methods of training.
- **Q6)** Define collective bargaining. Discuss the concept and importance of collective bargaining.
- **Q7**) Write short notes (any two)
 - a) Suspension
 - b) MBO
 - c) JOB analysis
 - d) Human resource planning

 \mathcal{A}