Total No. of Questions: 7]

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## [4275]-101 M.B.A.

## 101: ORGANISATIONAL BEHAVIOUR & PRINCIPLES AND PRACTICES OF MANAGEMENT (Semester - I) (2008 Pattern)

Time: 3 Hours]

[Max. Marks: 70

Instructions to the candidates:

- 1) Attempt any five questions.
- 2) All questions carry equal marks.
- **Q1)** Define organisational Behaviour. Explain the scope, importance and fundamental concept of organisational behaviour.
- Q2) What is Planning? Explain the nature, importance and steps of planning.
- **Q3)** Explain and compare the theories of motivation given by A. Maslow and F. Herzberg.
- Q4) What is controlling? Explain the types and techniques of controlling.
- Q5) Define Stress. Explain the causes of stress and strategies to manage the stress.
- **Q6)** What is organising? Explain the concept of delegation of authority and span of control.
- **Q7)** Write short notes:-(Any two)
  - a) Management by objectives.
  - b) Theories of group formation. .
  - c) Conflict management.
  - d) Models of organisational Behaviour.
  - e) Transactional Analysis.



