Total No. of Questions—6]

[Total No. of Printed Pages—2

| Seat |  |
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[5272]-63

## B.Sc. (Hospitality Studies) (Sixth Semester) EXAMINATION, 2017

603 : SPECIALIZED ACCOMMODATION MANAGEMENT (2008 PATTERN)

Time: Two Hours Maximum Marks: 40

- N.B.:— (i) Answer any four questions.
  - (ii) All questions carry equal marks.
  - (iii) Assume suitable data wherever required.
- 1. (a) Classify lights and suggest suitable lighting for the front desk.

[5]

- (b) Explain the importance of eco-friendly cleaning supplies in Today's world. [5]
- 2. (a) With the help of a diagram, explain the laundry department in a five-star hotel. [6]
  - (b) Draw and explain any two types of curtains. [4]
- 3. Write short notes on the following (any four): [10]
  - (a) Characteristics of soft floorings
  - (b) Importance of MICE
  - (c) MIS and the hotel industry
  - (d) Functions of wall coverings
  - (e) Importance of recycling in hotels.

P.T.O.

| (i) Sales Mix Report  (ii) Guest History Card             |              |
|---|--------------|
| •   |              |
|   |              |
| (b) Explain the role and importance of accessories fo     |              |
| room.   | [4]          |
| 5. (a) Explain any two colour schemes suitable for a gu   |              |
|   | [5]          |
| (b) Explain the care and maintenance to be taken for hard | d floorings. |
|   | [5]          |
|   |              |
| 6. (a) Explain the co-ordination of front office with the | sales and    |
| marketing department.                                     | [5]          |
| (b) Explain the following terms (any five):               | [5]          |
| (i) Rev Par   |              |
|   |              |
| (ii) OPL  |              |
| (ii) OPL<br>(iii) Rent house                              |              |
|   |              |
| (iii) Rent house  |              |
| (iii) Rent house (iv) Blinds                              |              |