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BSc. (Hospitality Studies) (Six Semester)

EXAMINATION, 2017

605 : HUMAN RESOURCE DEVELOPMENT

(2008 Pattern)

Time : Three Hours

Maximum Marks : 70

N.B. :— (i) *All* questions carry **10** marks.

(ii) Solve any **7** (*seven*) questions.

1. State the Job Specification for an Executive chef. [10]
2. Define Recruitment. State the different sources of Recruitment. [10]
3. Differentiate between 'Training' and 'Development'. State any *two* methods of training. [10]
4. State the various components of wages. [10]
5. Define Discipline. State the causes of indiscipline. [10]
6. State the Need for HRM in the Service Industry. [10]
7. Describe the collective Bargaining Process in an organization. [10]
8. Define Performance Appraisal. Explain the process of performance Appraisal. [10]
9. Define labour turnover. State the causes of labour turnover in Hotels. [10]

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