

Total No. of Questions—4]

[Total No. of Printed Pages—3

Seat No.	
-------------	--

[5220]-14

B.Sc. (Hospitality Studies) (First Year) EXAMINATION, 2017

HS-104 : TOURISM OPERATIONS

(2016 PATTERN)

Time : Three Hours

Maximum Marks : 80

N.B. :—All questions carry equal marks.

1. (a) Answer the following in short (any *five*) : [10]

- (i) List 4 supplementary accommodations.
- (ii) Role of NGO in development of Tourism.
- (iii) Explain out bound tour operator.
- (iv) What do you understand by the word pension in tourism ?
- (v) What is wholesale sector and transport sector in tourism ?
- (vi) List international organisations of tourism.
- (vii) Explain MICE with example.
- (viii) What do you mean by tour operator ?

(b) Explain the following (any *five*) : [10]

- (i) FHRAI
- (ii) IATO

P.T.O.

- (iii) Ecotourism
- (iv) Resort Hotel
- (v) Domestic Tourism
- (vi) Sports Tourism
- (vii) Apartment Hotel.

2. Answer the following (any *five*) : [20]

- (i) Explain the economical impacts of tourism.
- (ii) Explain different types of tourism with block diagram.
- (iii) List and explain secondary constituents of tourism industry.
- (iv) What is a role of Transport in development of tourism in India ?
- (v) What are the points that you will consider while collecting information from client for Itinerary planning ?
- (vi) What are the different types of package tours ?

3. Write short notes on the following (any *four*) : [20]

- (i) Different types of Visa
- (ii) PATA
- (iii) Components of package tour
- (iv) Health regulation provided by WHO
- (v) Functions of tour operator.

4. Answer the following (any *two*) : [20]

- (i) Plan 4 days 3 nights itinerary for 15 pax visiting Pune with costing of tour.
- (ii) What are the essential qualities of a good guide ? List and explain any **10** qualities ?
- (iii) What is meant by passport ? Explain different types of passport.
- (iv) Explain role of MTDC in development of tourism in Pune.