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[5263]-404

B.C.A. (Sem. IV) EXAMINATION, 2017

404 : ENTERPRISE RESOURCE PLANNING AND MANAGEMENT

(2013 PATTERN)

Time : Three Hours

Maximum Marks : 80

N.B. :- (i) All questions are compulsory.

(ii) Neat diagram must be drawn wherever necessary.

1. Answer in short :

[2×8=16]

- (i) Define — ERP
- (ii) Define — Enterprise
- (iii) Define — BPR
- (iv) Define — SAP
- (v) Define — EDI
- (vi) Define — OLAP
- (vii) Define — CRM
- (viii) Define — SCM.

P.T.O.

- 2.** Answer the following (any *four*) : [4×4=16]
- (a) Discuss the evaluation of packaged software solutions.
 - (b) Explain in brief the various EDI standards.
 - (c) What is ERP ? Explain characteristics and features of ERP.
 - (d) Explain SAP tool — Jd Edwards.
 - (e) Define supply chain management and its benefits.
- 3.** Answer the following (any *four*) : [4×4=16]
- (a) What is Enterprise ? Explain role of Enterprise.
 - (b) Explain relation of EIA and ERP.
 - (c) Explain business process reengineering in detail.
 - (d) Explain Hidden cost in ERP implementation.
 - (e) State the various EDI services.
- 4.** Answer the following (any *four*) : [4×4=16]
- (a) What is OLAP ? Explain in detail.
 - (b) Discuss client server architecture of an Enterprise.
 - (c) What is scalability ? Explain the role of scalability in SAP.
 - (d) What is the relation between ERP and E-commerce ?
 - (e) What is future of EDI ?

5. Write short notes on (any *four*) : [4×4=16]

- (a) Establishing Customer Enterprise Link
- (b) Role of Vendors for ERP
- (c) ALE Integration
- (d) People Soft
- (e) Future of ERP.