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B.B.A. (Semester V) EXAMINATION, 2018

HUMAN RESOURCE MANAGEMENT

Special Paper II

506-C : Human Resource Practices

(2013 PATTERN)

Time : Three Hours

Maximum Marks : 80

N.B. :— (i) *All questions are compulsory.*

(ii) *Figures to the right indicate full marks.*

1. Define the term 'Job Stress'. Explain in detail the causes of Job Stress. [15]

Or

Explain good working conditions for workers as well as importance of working conditions. [15]

2. Give the meaning of 'Organisational Development Programme'. Explain the phases and objectives of Organisational Development Programme. [15]

Or

What is 'Employee Grievance' ? Explain the causes and procedure of 'Employee Grievance'. [15]

P.T.O.

3. What is 'E-Human Resource Planning' ? Explain the characteristics and benefits of E-HRP. [15]

Or

Define the term 'Employee Discipline'. Explain the causes of indiscipline and its actions. [15]

4. What is strategy, strategic management and strategic HRM ? Explain the characteristics of strategic management. [15]

Or

Define the term 'Employee Welfare' ? Explain the importance and types of Employee Welfare. [15]

5. Write short notes on (any *four*) : [20]

- (a) Work-Scheduling
- (b) Executive Compensation
- (c) Organisation Development Culture
- (d) E-Job Design
- (e) Industrial Accidents
- (f) E-HR Records.