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[5262]-303

B.B.A. (Sem. III) EXAMINATION, 2017
303 : HUMAN RESOURCE MANAGEMENT AND
ORGANIZATIONAL BEHAVIOUR
(2013 PATTERN)

Time : Three Hours

Maximum Marks : 80

N.B. :— (i) *All questions are compulsory.*

(ii) *Figures to the right indicate full marks.*

- 1. Define Human Resource Management. Explain the objectives and functions of Human Resource Management. [15]**

Or

- (a) External sources of Recruitment. [8]
(b) Challenges before HRM. [7]

- 2. What are Human Resource Planning (HRP) ? Explain the factors influencing estimation of Human Resource. [15]**

Or

- (a) Discuss the needs and objective of training. [7]
(b) Distinguish between Training and Development. [8]

- 3. Define the term 'Performance Appraisal'. Explain objectives and process of Performance Appraisal. [15]**

Or

- Discuss the various methods of Wage Payments. [15]

P.T.O.

4. Define the Organizational Behaviour. Explain disciplines of OB. [15]

Or

Discuss the various models of Organizational Behaviour.

5. Write short notes on (any *four*) : [20]

- (i) Problems with Performance Appraisal
- (ii) Fringe Benefits
- (iii) Resistance to Change
- (iv) Recruitment Policy
- (v) Concept of Management Development
- (vi) Nature of Organizational Change.