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Instructions to the candidates:

1) All questions are compulsory.
2) Each question has an internal option.
3) Each question carries 10 marks.
4) Figures to the right indicates marks for that question.

Q1) a) Design a marketing mix for a fast food resto.
OR
b) Define marketing. Explain the core concepts of marketing with suitable examples.

Q2) a) Enlist and analyze the steps involved in the buying decision process for the product 'i'phone'.

OR
b) Explain the comparision between organizational buying behaviour and consumer buying behaviour.

Q3) a) Undertake the macro environmental analysis for any one of the following:[10] i) Family holiday package.
ii) LED smart TV.

OR
b) Explain the various elements of micro environment and how do they affect business organization with the help of suitable examples.

Q4) a) Explain the concept of differentiation and positioning in the context of today's competitive environment.

## OR

b) Name and describe the bases for segmentation that might be used in segmenting consumer markets. Which segmenting variables do you think 'Godrej' is using for 'Hair Dyes'.

Q5) a) What are the elements of product mix? Describe product mix in the context of nay FMCG product.

## OR

b) Write short notes (any two):
i) Convenience Goods.
ii) Unsought Goods.
iii) Goods and services continuum.

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