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**[5263]-203**

**B.C.A. (Semester II) EXAMINATION, 2017**

**203 : ORGANISATIONAL BEHAVIOUR**

**(2013 PATTERN)**

**Time : Three Hours**

**Maximum Marks : 80**

**N.B. :— (i) Attempt any five questions.**

**(ii) All questions carry equal marks.**

- 1. What is ‘Organisational Behaviour’ ? Explain the ‘Fundamental Concepts’ of Organisational Behaviour.**
  
- 2. Define the term ‘Values’. Explain ‘Personal Values’ and ‘Organisational Values’.**
  
- 3. Explain the concept ‘Motivation’ and ‘Maslow’s Need-Hierarchy’ theory of motivation.**
  
- 4. What is ‘Personality’ ? Explain ‘Trait Theory’ of personality.**
  
- 5. Define the term ‘Stress’. Explain the various sources of stress.**
  
- 6. Define the term ‘Stress Management’. Explain ‘Organisational Level Stress Management Strategies’.**

**P.T.O.**

7. What is 'Conflict' ? Explain 'Types/Levels of Conflicts'.

8. Write explanatory notes on (any *two*) :

- (a) Concept and Nature of Group
- (b) Features of Team
- (c) Nature of Organisational Change.