

Total No. of Questions—8]

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Seat No.	
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[4968]-2003

B.C.A. (Semester-II) EXAMINATION, 2016

ORGANISATIONAL BEHAVIOUR

(2013 PATTERN)

Time : Three Hours

Maximum Marks : 80

N.B. :— (i) Solve any *five* questions.

(ii) *All* questions carry equal marks.

1. Define an Organizational Behaviour. State nature of Organizational Behaviour. Explain fundamental concepts of Organizational Behaviour. [16]
2. What is a value ? State various types of values. Explain Organisational values. [16]
3. Define the term 'Personality'. Explain any *two* theories of personality. [16]
4. What is 'Stress Management' ? Explain a strategy to overcome an individual stress and Organizational stress. [16]
5. Explain with the help of a diagram Pondy's conflict management process. [16]

P.T.O.

6. Define the term 'Group'. Explain various types of Groups. [16]
7. Critically analyze Herzberg's Theory of Motivation. [16]
8. Write explanatory notes on (any *two*) : [8×2=16]
 - (a) Nature and characteristics of a Team.
 - (b) Quality Circles.
 - (c) Overcoming the Resistance to change.
 - (d) Concept and features of conflict.